



PARATRANSIT SCHEDULING SYSTEM

# Mobility meets flexibility.

## ETA's SPOT paratransit scheduling system.

### Rider information

- ▶ Quick address lookup and integrated Google Maps
- ▶ Comprehensive special needs requirement and upcoming rides
- ▶ Displays eligibility status, funding source, demographics, and codes

### Booking information

- ▶ Support unique recurrence patterns like 'every third Tuesday'
- ▶ Address auto-fill feature to load common destination locations
- ▶ Automatically determine a rider's pick up and drop off time windows

### Scheduling functionality

- ▶ Create trip clusters
- ▶ Verify manual changes for routing
- ▶ Customizable color codes
- ▶ Adjust schedule stop orders
- ▶ Use 'trip stream' for ride booking and scheduling history
- ▶ Use our callback module to ensure all clients get taken home

### System functionality

- ▶ Automatically updated via Internet
- ▶ Limited access users w/ reports
- ▶ Record need and cancellations
- ▶ Track referring agencies
- ▶ 100% compliant with HIPAA

### Reporting metrics

- ▶ Revenue and deadhead miles
- ▶ On-time performance analysis
- ▶ Parameterized reporting
- ▶ Custom Excel reports

We understand that demand-response scheduling software needs to be easy, powerful and flexible. Our intuitive web-based scheduling system provides trusted reliability and unmatched accuracy across your agency. Gone are the headaches of manual scheduling and dispatch. Our SPOT-powered mobility system delivers friendly touch-screen terminals with digital manifests, real-time updates, interactive mapping, and two-way messaging between dispatch and drivers.

**1** Calculate drive times automatically with embedded Google Maps. ▼

**2** See your runs side-by-side, then drag and drop your trips. ▼

**3** MDT automatically updates trip statuses in real-time. ▼

**4** Drivers have all the information they need right at their fingertips.



# Climb on board with the value leader in complete transit systems.

Call (303) 872-9025 or visit [www.eta-transit.com](http://www.eta-transit.com) for your free demonstration.

