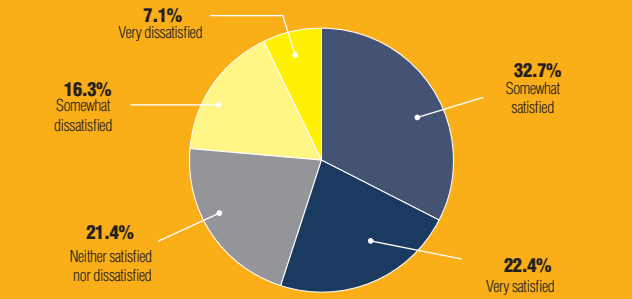




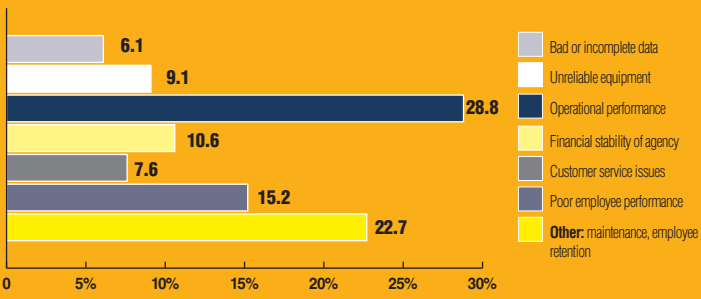
# 2016 TRANSIT AGENCY SURVEY

We surveyed transit agencies across the country to discover their future goals, biggest challenges, and current practices. Here are the results. How does your agency compare?

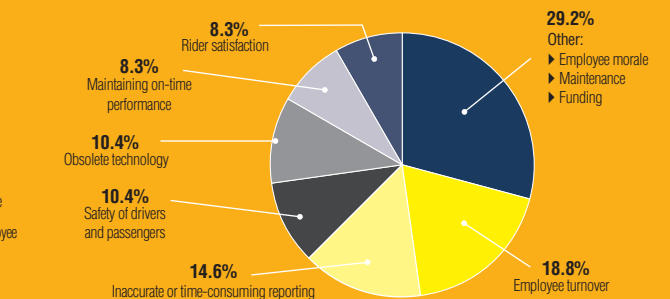
## How satisfied are you with your current ITS provider?



## As a transit administrator, what is your biggest challenge?

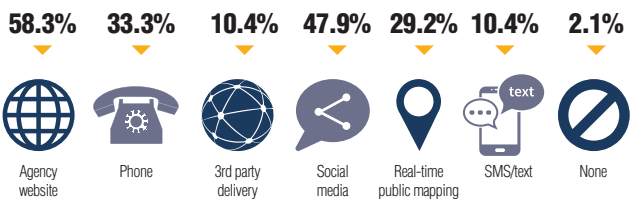


## What are your biggest headaches as a transit agency?

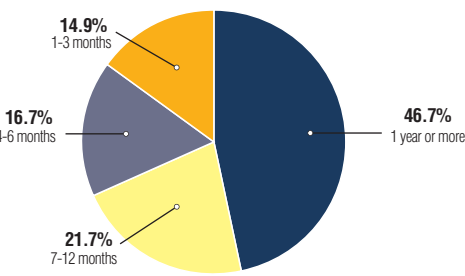


## How does your agency communicate service disruptions?

(select all that apply)

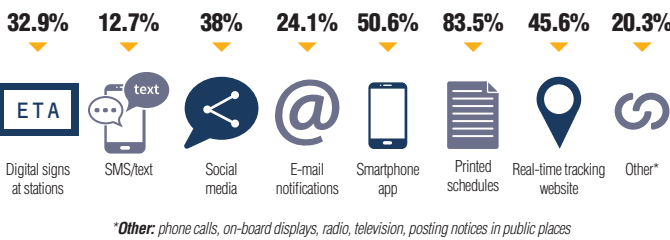


## How often does your agency make changes to your routes?

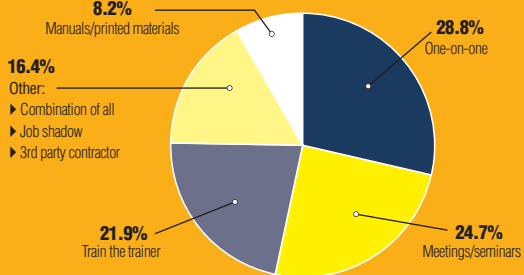


## How does your agency communicate schedules and arrivals?

(select all that apply)

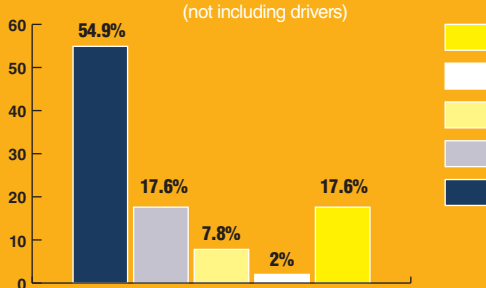


## How do you typically train your employees?

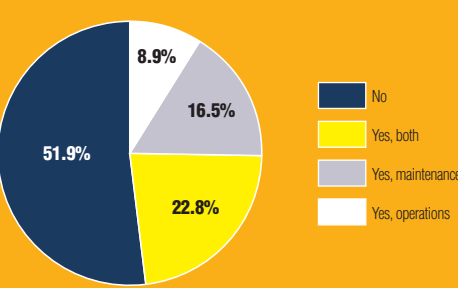


## How many administrative staff are employed at your agency?

(not including drivers)

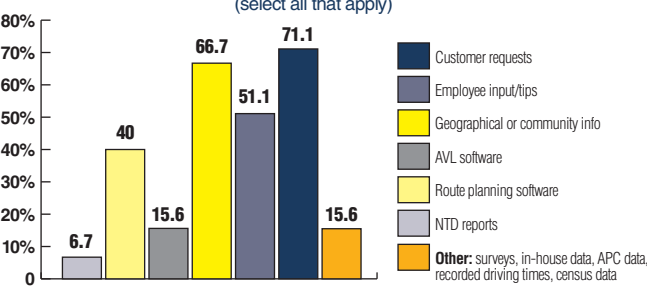


## Does your agency outsource its operations or maintenance?

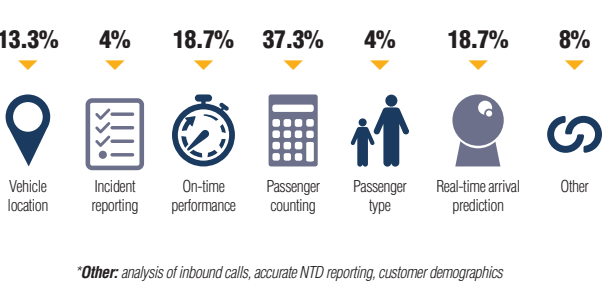


## Which tools does your agency use to plan its routes?

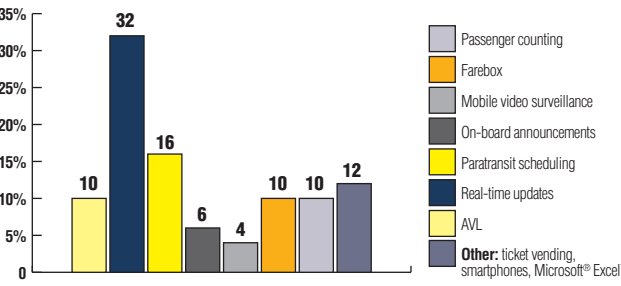
(select all that apply)



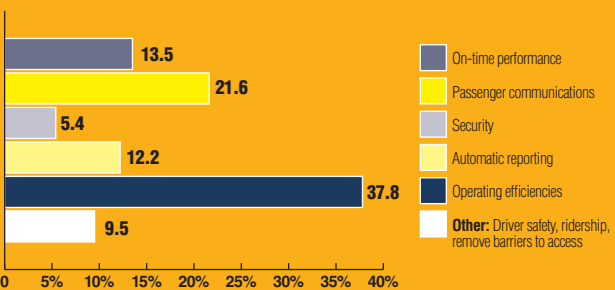
## Which type of data would make the biggest difference to your operation?



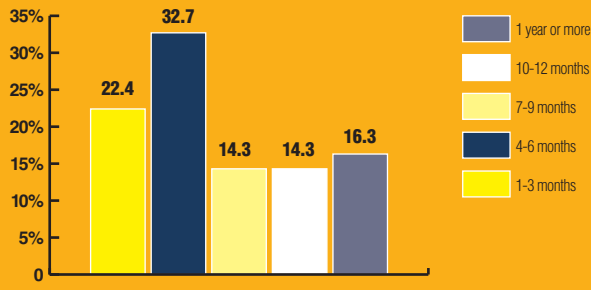
## Which technology is most important to your daily operations?



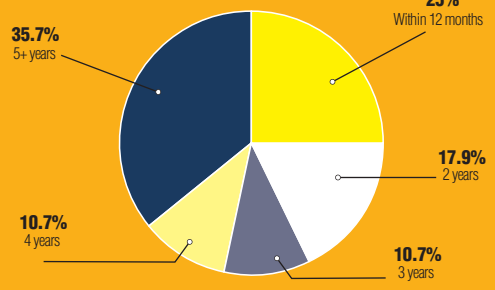
## Which one area of operations do you most want to improve in 12 months?



## How long does your typical procurement process take?

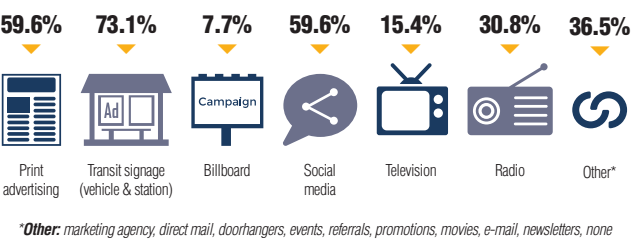


## How long has it been since your last ITS purchase?

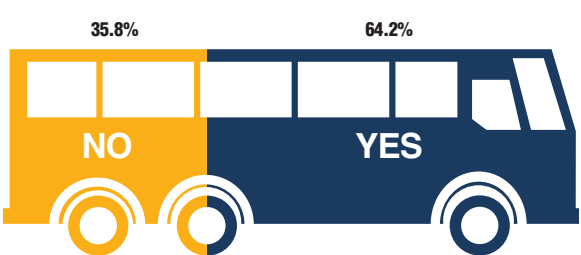


## How do you market your transit agency?

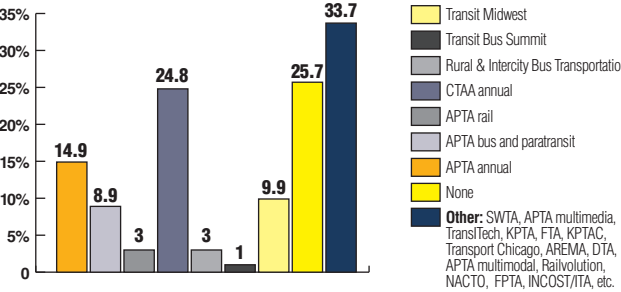
(select all that apply)



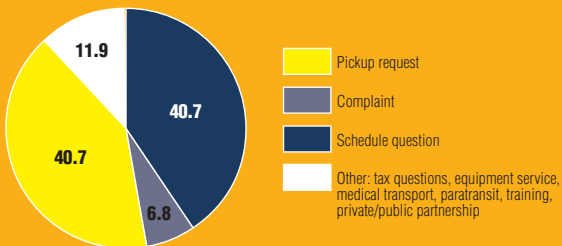
## Does your agency sell/provide advertising on your vehicles?



## Which transit conferences are you attending in 2017?



## What is the most common reason for the inbound calls you receive?



## Would you purchase an ITS product via GSA?



## Want to know more?



Discover SPOT®, our flagship Intelligent Transit System by scheduling your free demonstration today.  
**Call (719) 453-0250.**